



June 4, 2002

Dear Service Manager:

Honda Motor Co., LTD. is announcing a Safety Recall campaign for certain 1997-99 Accords, 1998-00 Civics, 1997-99 CR-Vs, 1997-00 Odysseys, and 1997-99 Preludes.

Electrical contacts in the ignition switch can wear prematurely due to high electrical current passing through the switch. Worn out ignition contacts could cause the engine to stall without warning. Although the engine will restart in most cases, a vehicle that stalls while driving increases the risk of a crash.

#### **Affected Vehicles**

The affected VIN ranges for all three models are very wide, while the number of affected vehicles is much smaller. Because of this, you must verify vehicle eligibility by making sure the customer has a notification letter. Eligibility can be further checked using one of these methods.

- The vehicle is shown as eligible on DCS or iN (Interactive Network) VIN Status Inquiry.
- The vehicle is listed on your campaign responsibility report.\*

\* Campaign responsibility reports will be issued as customer notifications are mailed. Keep all the reports you receive; an overall report will not be sent to you.

#### **Repair Strategy**

The repair is to replace the ignition (electrical) switch. For repair information, refer to the enclosed service bulletin, #02-031, *Safety Recall: Ignition Switch*.

*Reinstalling aftermarket parts (security systems, alarms, audio systems, etc.) connected to the ignition wiring is not covered under this campaign.* If a customer wants a non-Honda part reinstalled, the shop that installed the part (or the customer) must do the work and assume liability. In addition, the customer is responsible for all costs associated with the non-Honda part and its installation. If you have any questions about this, please contact your District Service Manager.

#### **Customer Notification**

We will begin mailing customer notifications in late June. The quantity mailed will depend on the number of parts available for allocation. Mailings will continue as more parts become available. It will probably take about three months to complete the mailings.

#### **Parts Information**

During the initial stage of the campaign (June, July, and August), parts will be available by allocation only; no open ordering. You will be notified by DCS or iN when open ordering is allowed.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**

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